



TorchLight Launches Industry’s First Managed Detection and Response (MDR) Complete with Ransomware Defense

New TorchLight SaaS offering combines the most required capabilities for complete cybersecurity protection; solution can integrate existing technology or can be turnkey based on Cisco Systems cybersecurity services.

SPOKANE, WA – Dec. 13, 2021 - [TorchLight](#) today announced its new MDR-Complete service which combines its managed detection and response (MDR) services with ransomware defense capabilities. [MDR-Complete](#) is the first solution to provide threat intelligence and research, endpoint detection and response, perimeter telemetry and incident management and response.

MDR-Complete is significant because over [4,000 ransomware attacks have happened daily in the U.S., according to U.S. government figures](#) with the [ransom demands exceeding over \\$1 million](#).

Without an integrated solution, companies are facing inefficient, error-prone processes, manual threat correlation, and the challenge of performing complex tasks across multiple systems, which can result in missed threats and delayed responses. There is an increase cybersecurity workload and expanding attack surface.

TorchLight’s MDR-Complete service starts with a ransomware gap assessment to determine an organization’s ransomware vulnerability to ransomware events based on the NIST Cybersecurity Framework (NISTIR 8374). With this assessment, TorchLight then customizes a suite of SaaS-delivered protections that includes security for endpoints, email, and DNS; all reporting to a single cloud analytics program. The service includes 24/7 proactive security event monitoring and response.

“A ransomware attack is such a significant and headline grabbing cyber event that detecting and preventing it is a top priority for many business – but this security cannot come at the expense of a robust MDR solution that guards against other threats,” said Bo Wheeler, TorchLight Chief Revenue Officer. “The comprehensive and integrated response of MDR-Complete allows companies to respond fast to detect and prevent a wide range of cyber-attacks reducing the cost and impact to the organization.”

“Onboarding with TorchLight has been a great experience. The team and the company's leadership have supported us through all phases of the deployment,” said John Acosta, CEO of Vtech Dealer IT. “All aspects that were promised during the sales process have been over-



delivered. We are looking forward to a long and prosperous relationship with TorchLight and its team members. Great job!”

How MDR-Complete Works

TorchLight’s MDR-Complete service provides 24/7 monitoring and proactive response reviewing all the security alerts from enterprise security information and event management (SIEM) systems, determining which alerts are malicious and providing correlation to identify any low-level alerts that are part of a bigger threat.

MDR-Complete security elements include:

- Cloud delivered endpoint protection and advanced endpoint detection and response across multiple-domain control points
- Industry-leading machine learning and behavioral modeling
- Secure internet access and control cloud app usage from enterprise networks, branch offices, and roaming users
- Advanced threat protection capabilities to detect, block, and remediate threats faster, prevent data loss, and secure important information in transit with end-to-end encryption
- Threat intelligence and research regarding cyber threats, which helps clients mitigate ransomware attacks before they impact the enterprise
- Protection from malicious URLs host ransomware through advanced threat intelligence

MDR-Complete with ransomware defense is available in a turnkey solution using Cisco technology or can use an enterprise’s already existing security solutions. The turnkey Cisco solution is comprised of:

- Cisco Talos provides threat intelligence with updates on the latest threats.
- Cisco Secure Endpoint monitors users’ PCs and mobile devices network connections integrating prevention, detection, threat hunting and response capabilities with analytics.
- Cisco Secure Email detects, quarantines, investigates, and remediates cyberattacks that target enterprise email systems.
- Cisco Secure Cloud Analytics collects and analyzes network data to automatically detect threats that manage to infiltrate the perimeter, and even the ones that originate from within.
- Cisco Secure DNS offers advanced threat intelligence to protect against malicious URLs hosting ransomware.

Pricing and Availability



MDR-Complete is now available and is priced on a per-user basis based on the number of seats ordered by an organization. For more information: <https://torchlight.io/solutions/managed-security-services/managed-detection-and-response/>

About TorchLight

TorchLight is a new nationwide complete security solutions provider (CSSP) spun out of the security operations of Intrinium, an IT services provider founded in 2007. The company designs and manages cybersecurity solution to help organizations defend against business risks. As a CSSP, TorchLight designs, builds and manages cybersecurity systems through a full range of consulting, reselling, and managed security service provider (MSSP) services. From its security operations center (SOC) the company offers 24/7 cyber risk monitoring and management.

For more information, visit <https://torchlight.io/>

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